

Job Title

Outdoor Plant & Pot Centre Manager

Job Description

As an Outdoor Plant & Pot manager, you will be required to deliver exceptional service to our customers, ensuring the quality of the plants are and associated products are presented to a high standard. In this fast-paced hands-on role, you will focus on all areas of plant care and sales. You will also have key holder responsibilities and deputise in the absence of the Garden Centre Manager.

Key Responsibilities

- Ensuring the highest standards of displays are maintained and that set targets are achieved and have a keen eye for detail.
- Working proactively, enthusiastically and with the drive and passion to succeed.
- Leading your team with a clear direction and culture of coaching and mentoring.
- Ensure all of your team are fully informed and carry out their duties in an efficient manner.
- Develop, motivate, and lead your team and monitor their performance and ongoing training.
- Accountable for providing excellent customer service and advice from yourself and the team.
- Maintenance of stock through watering and health control to the required standard ensuring wastage is minimized.
- Maintaining signage to the required standard for Merchandising and Sales.
- Ensuring the epos stock control system is maintained and carrying out regular stock checks and annual stock take.
- Assisting with cash handling, invoices and any additional paperwork that is required.
- Key Holder – Cover as required for the Centre Manager as required.

Candidate Skills

You will need to have the following experience:

- A proven track record of managing a team of people, ideally from retailing within a garden centre.
- Good plant Knowledge.
- Excellent communication skills, both verbal and written.
- Strong work ethic, a humble attitude and a can do mentality.
- Experience working with an epos system.
- This is a hands-on role, so a good level of fitness is required, and working inside and outside in all weather conditions is a part of the role.